



# Havering

L O N D O N   B O R O U G H



# **Quarter 2 Performance Report 2017/18**

## **Individuals O&S Sub-Committee**

**29th November 2017**



# About the Individuals O&S Committee Performance Report

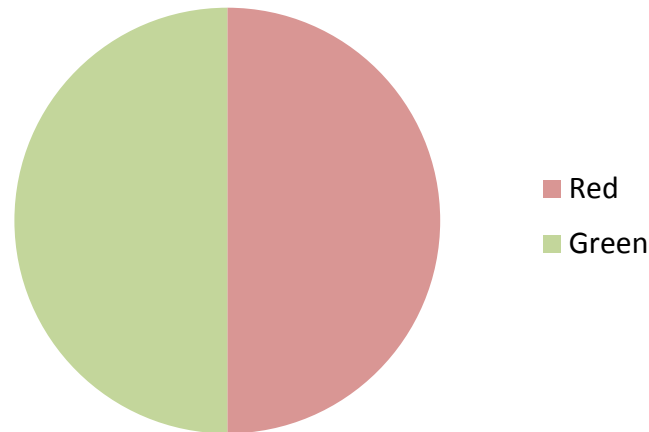
- Overview of the Council's performance as selected by the Individuals Overview and Scrutiny Sub-Committee
- The report identifies where the Council is performing well (**Green**) and not so well (**Red**).
- Where the RAG rating is '**Red**', '**Corrective Action**' is included in the presentation. This highlights what action the Council will take to improve performance.



## OVERVIEW OF INDIVIDUALS INDICATORS

- 2 Performance Indicators are reported to the Individuals Overview & Scrutiny Sub-Committee.
- Q2 performance figures are available for both indicators.

Q1 Indicators Summary



In summary of the 2 indicators:

**1 (50%)** has a status of **Green**.

**1 (50%)** has a status of **Red**.

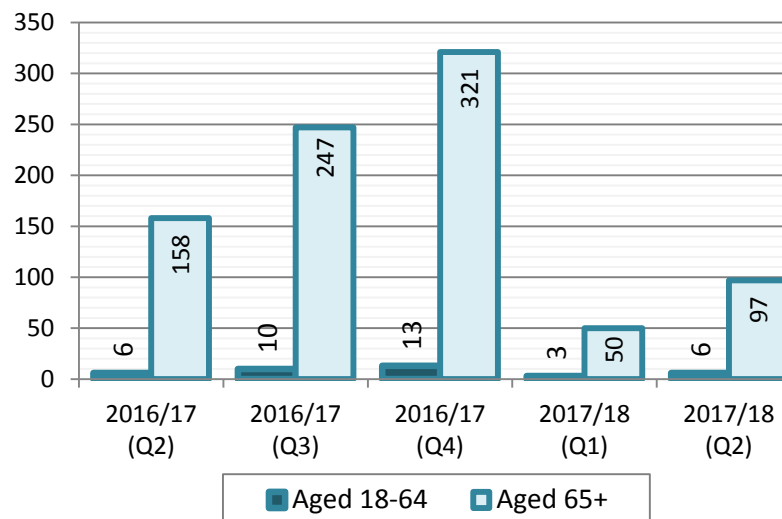
## Quarter 2 Performance

Indicator and Description	Value	2017/18 Annual Target	2017/18 Q2 Target	2017/18 Q2 Performance	Short Term DOT against Annual 2016/17 (Q1)		Long Term DOT against Q2 2016/17	
Rate of permanent admissions to residential and nursing care homes per 100,000 population (aged 65+)	Smaller is better	660	310	209.8 GREEN	↓	108.1	↑	344.5
Percentage of service users receiving direct payments	Bigger is better	36%	36%	32.6% RED	↓	33.8%	↓	36.6%



## ADULT SOCIAL CARE

### Permanent admissions to residential and nursing care homes



By the end of Q2, there had been 6 adults aged 18-64 in council-supported permanent admissions to residential and nursing care, which is the same as in Q2 in 16/17. There had been 97 adults aged over 65 in council-supported permanent admissions, representing a 39% decrease on the same period the previous year.

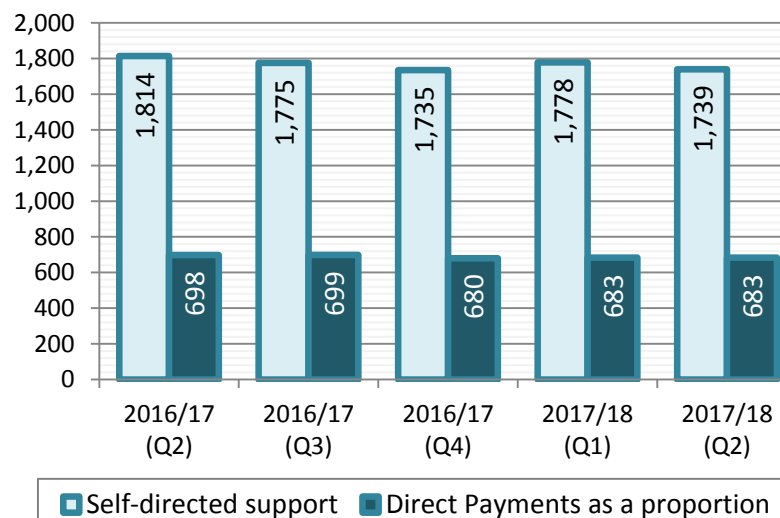
## Highlights

- Below target (where lower is better) for the rate of permanent admissions for service users over the age of 65 into nursing or residential care.
- 39% reduction compared with the same time period last year (158 admissions in 16/17 compared to 97 admissions in 17/18).



## ADULT SOCIAL CARE

### Self Directed Support and Direct Payments as a Proportion



At the end of Q2, there were 1,739 service users receiving self directed support, compared to 1,814 at the same stage last year. There was a 2.1% reduction in the take-up of direct payments from September 2016 compare to September 2017.





## Improvements Required

- Below target for the percentage of service users who are receiving their care via a Direct Payment.
- A Personal Assistant Co-ordinator has now joined the Joint Commissioning Unit
- Working Group established to look at the processes around Direct Payments.



# Any questions?

